



## QUALITY ENVIRONMENTAL HEALTH & SAFETY POLICY

It is the policy of Neopost Ireland Limited to meet or exceed our customers' expectations of the quality of the products and services that we provide, ensure that all employees, contractors, and visitors affected by our operations are provided, so far as is reasonably practicable, with a workplace that is safe and healthy, and which minimises our impacts on the environment. This is undertaken with due regard to our legal requirements and Neopost Group policies with an aim for full compliance. We are dedicated to fully complying with changes in legislation as they affect our operations on site.

Neopost Ireland Limited is committed to continual improvement in our environmental, quality, health and safety performance, the prevention of pollution, ongoing development of the Organisation and its Customer Services and the reduction of injury and illness from our operations. It is recognised that a safe workplace, good work practice in all areas of its operation and one that is attentive to the environment, can only be obtained with the sensible co-operation of all employees. It is company policy to provide training to all employees and others affected by this policy to ensure its full implementation. This Policy will also promote the participation and partnership of our suppliers who we will work with to maintain first class relationships.

The operation of this Policy and our quality environmental health and safety performance will be monitored and reviewed on an ongoing basis by management, through our QEHS Management Review meetings, our key performance indicators (KPI's), audit findings and recommendations from our external certification body. These reviews shall be used as a platform to implement positive changes to our performance by setting targets and objectives and by monitoring our achievements through the use of performance metrics on a regular basis.

This policy to be fully effective is communicated to all employees, visitors and contractors and is available to members of the public or interested parties for review. It is our aim to ensure it is relevant at all times to our employees and is supported fully by our Directors and Managers to ensure the realisation of this Policy. We will continue to actively seek to exceed our customers' service expectations, better safety and health methods, and ensure that any negative environmental impact from our business is minimised.

A handwritten signature in blue ink, which appears to read "Cathal Doyle", is written over a horizontal line.

**Managing Director**  
**1<sup>st</sup> August 2010**